Collaborative Information Management System

Contact Intellimedia Inc.
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Overview

CIMS provides the 17 Regional Collaborative Service Delivery (RCSD) in Alberta with a streamlined automated system that manages workflow and promotes collaboration between school authorities and Alberta Health Services (AHS), Child and Family Services Authorities (CFSA) and other community stakeholders.
Features of CIMS

- Requests for supports.
- Communication between service providers.
- Automatically created documentation templates and notification of documentation.
- Sharing of information amongst stakeholders.
- Automated statistical service logs.
- Integration between School Authorities Student Information System (SIS) and CIMS.
School user creates request, generates form for parent signature and submits the request.
Request for Support

School user (with approval rights) can review and approve/deny the request

[Image of a web interface showing an approval request form with details such as student name, requested by name, specialities, date of request, reason, file, and approval/denial note. The form has options to approve or deny the request.]
# Service Providers

![CIMS Interface](image)

**Manage**

<table>
<thead>
<tr>
<th>NAME</th>
<th>SPECIALITY</th>
<th>CASE LOAD</th>
<th>PRIMARY LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carlson, Carl</td>
<td>Hear</td>
<td>0</td>
<td>Test School District</td>
</tr>
<tr>
<td>Johnson, John</td>
<td>OT</td>
<td>1</td>
<td>Test School District</td>
</tr>
<tr>
<td>Erikson, Erik</td>
<td>PT</td>
<td>1</td>
<td>Test School District</td>
</tr>
</tbody>
</table>

1 - 3 of 3 items

**Search...**

- Include Inactive

[Add New]

*Developed by [INTELLIMEDIA](https://www.intellimedia.com)*
Assignment of a Service, Request to a Service, Provider
Automatically created documentation templates and notifications of documentation

- Areas of Service Provider Reports
- Team Consulting Reports
- Access to Historic Records
Sharing of information amongst stakeholders

- Consultants and authorized stakeholders will have access to a historic file of documentation.

- Reports will be saved chronologically and will also be named by disciplines involved or “team consultation.”

- Jurisdiction heads have access to all their students files at their desktop.

- Consultants can access all reports on students on their caseloads as needed.
Sharing of information amongst stakeholders

Access to All
Current and Historic
Reports from Service Providers
Automated statistical service logs

- Consultants will be able to enter service delivery for tracking for their mobile devices
- RCSD administration will have ready means to identify high request volumes, service users, consultant service hours and service trends
- This will allow regions to ensure that equitable service is being delivered across their areas
- It will allow consultants who deliver more than one type of service to ensure they are delivering the appropriate amount of service to various consumers and jurisdictions if needed e.g. PUF vs. RCSD service allotments
- All entry and reports will be automated – there will be no manual statistical data entry after the consultant provides the statistics
Reporting and Analysis

Service Providers Record

Summaries Available In Real Time
Technology Requirements

Hardware:

**Web Server** – delivers the client application access
- Environment for the application
- Windows 2012 R2 x64, IIS 7.0+
- 8 + GB RAM
- 1 or 2 Quad Core, 2.0+ GHz
- 100 GB storage (current size of installed app and service is less than a GB, storage is mostly for the OS)
- SSL certificate and DNS/url in place

**Database Server** – hosts the Microsoft SQL database which is the data backend of the application
- Windows 2012 R2 x64, Microsoft SQL 2012
- 16 + GB RAM
- 2 Quad Core, 2.0+ GHz
- Storage (database) – 500 GB is enough to hold the database and expected growth for the foreseeable future. Ability to provision more storage in the future would be beneficial
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